

## QUALITY POLICY STATEMENT

The company provide catering services to the Education Market.

The company is committed to the quality policy to ensure that its services fully meet the requirements of its clients. The goal of the company is to achieve a high level of satisfaction at all times. Commitment to the implementation of supporting managerial and business operational systems is essential to realising that goal.

AIP believes in the concept of supplier / client working together in pursuing this policy and in continually striving for continual improvements in service quality.

The quality policy is based on 3 fundamental principles:

1. Ensuring that we fully identify and conform to the needs of our clients.
2. Looking at our training services, provision processes, identifying the potential for errors and taking the necessary action to eliminate them.
3. Everyone understanding how to do their job and doing it right first time.

To ensure that the policy is successfully implemented, staff will be responsible for identifying requirements, and ensuring that the correct procedures are followed to meet those requirements.

Objectives needed to ensure that the requirements of this policy are met and that continual improvement is maintained in line with the spirit of the policy, will be set, determined and monitored at Management Review.

The quality policy principles and objectives will be communicated and available to staff at all times. Training will be an integral part of the strategy to achieve the objectives.

Within this Policy we are committed to operating our Company under the disciplines and control of a Quality Management System conforming to the International Standard ISO 9001:2008, planned and developed jointly with our other management functions.

We are all committed to operating continuously to this standard and we will maintain the necessary Quality Approvals consistent with our requirements.

Our Company will constantly review and improve on our services to ensure tasks are completed in the most cost effective and timely manner for the benefit of all our clients.

We shall ensure that all our personnel understand and fully implement our Company's policies and objectives and are able to perform their duties effectively through an on-going training and development program.

Name	Paul Rogers
Position:	Managing Director
Date:	1 <sup>st</sup> July 2017
Signature	